

**GM HEALTH AND CARE BOARD**

**MINUTES OF THE MEETING HELD ON 9 NOVEMBER 2018 AT SALFORD CIVIC  
CENTRE, CHORLEY ROAD, SWINTON, SALFORD  
M27 5AW**

Wigan Council	Councillor Peter Smith (Chair)
Bolton MBC	Rachel Tanner
Bury MBC	Councillor Andrea Simpson Geoff Little
Manchester City Council	Bev Craig
Rochdale BC	Andrea Fallon
Salford City Council	Councillor John Merry Charlotte Ramsden
Stockport MBC	Councillor Wendy Wild Laureen Donnan Mark Fitton
Tameside Council	Jess Williams
GM Mayor	Andy Burnham
GMCA	Eammon Boylan Liz Treacy Lindsay Dunn Ninoshka Martins
GM ACCGS	Rob Bellingham
Bolton CCG	Su Long
Manchester H&C Commissioning	Craig Harris
Salford CCG	Anthony Hassall Tom Tasker
Wigan CCG	Caroline Kurzeja
Bridgewater Community Healthcare NHS FT	Dorothy Whitaker
Bridgewater Community Healthcare	Karen Bliss Dorothy Whitaker
GM Mental Health NHS FT	Steph Neville

Pennine Acute NHS Trust	Jim Potter
Tameside NHS	Karen James
Wigan, Wrightington & Leigh NHS FT	Tony Warnis
Primary Care Advisory Group (GP)	Tracey Vell
Primary Care Advisory Group (Pharmacy)	Adam Irvine
Primary Care Advisory Group (Optometry)	Dharmesh Patel
Primary Care Advisory Group (Dental)	Mohsan Ahmad
GM H&SC Partnership Team	Jane Brown Laura Browse Steve Barnard Steve Barnard Julie Cheetam Katie Galvin Warren Heppolette John Herring Terry Manyeh Claire Norman Nicky O'Connor Dr Richard Preece Jon Rouse Vicky Sharrock Steve Wilson Janet Wilkinson Janet Wilkinson Rosie Ryves-Webb
GMCVO	Alex Whinnom
Healthwatch	Jack Firth J Ahmed
TfGM	Stephen Rhodes
NW Boroughs FT	Sandeep Ranote
The Alliance for Learning	Lisa Fathers
Cedar Mount Academy	Mia Bjedov Sam Bamidele
Salford University	Polly Smith

**HCB 43/18****WELCOME AND APOLOGIES**

The Chair extended a warm welcome to Sandeep Ranote (Medical Director of NW Boroughs FT and co-chair of GM CYP MH Board), Lisa Fathers (Director of Teaching School & Partnerships), Mia Bjedov, Sam Bamidele (Students from Cedar Mount Academy) and Polly Smith (Head of Student Support for Salford University) to the meeting of the Health and Care Board.

Apologies were received from Councillor Rishi Shori, Donna Hall, Tim Dalton, Karen Bliss, Neil Thwaite, Chris Brookes, and Tony Hunter.

**HCB 44/18****MINUTES OF THE MEETING HELD 14 SEPTEMBER 2018**

Consideration was given the minutes of the meeting held on 14 September 2018.

**RESOLVED/-**

That the meeting minutes be approved as a correct record.

**HCB 45/18****CHIEF OFFICER'S REPORT**

Jon Rouse, Chief Officer, Greater Manchester Health and Social Care Partnership (GMHSCP), provided an update on the activities relating to health and care across the Partnership. The report also included key highlights relating to performance, transformation, quality, finance and risk. A summary of the key discussions and decisions of the Partnership Executive Board were also provided.

The following items were highlighted:

- ) As part of the National Budget the NHS would receive extra funding, and details on how the resources will be deployed will be contained in a combination of the forthcoming 10 year plan for the NHS and the 2019 Spending Review.
- ) The budget did not provide a long term settlement or clarity on the Social Care and Public Health budgets. This is something that GM has frequently made the case for and will continue to do in the run up to the 2019 Spending Review.
- ) The Board were informed that Government required that the GMHSC Partnership along with all other Sustainability and Transformation Partnerships need to produce a refreshed 5 year plan by next summer.
- ) The Board received an update on system performance and in particular on cancer. There had been a welcome increase in numbers of patients being diagnosed earlier, leading to improved survival rates. The increased demand in the number of patients being referred and treated had placed some

pressure on waiting times. It was also reported that further work needed to be done on the maturity of transformation programmes at local level.

- ) Members were advised that the first Q2 assurance meetings had been held in Bury and Wigan with key common areas of focus for Q2 across all districts being Early Years and School Readiness; and post diagnostic support for those with dementia and their carers.
- ) Members were advised that work with the Provider Federation Board was underway that would seek to develop system efficiency and productivity in terms of organising outpatients and surgery across GM.

The Mayor thanked Jon Rouse and the Partnership for backing A Bed Every Night campaign which so far has supported 92 individuals. He further thanked the Partnership for providing flu-jabs and mental outreach in support of the campaign.

#### **RESOLVED/-**

- ) That the update be noted.
- ) That the work of the GM HSCP in support of the Bed Every Night Campaign be recognised.

#### **HCB 46/18                      SAFETY REPORT**

Dr Richard Preece, Executive Lead for Quality and Medical Director, Greater Manchester Health and Social Care Partnership, introduced a report that updated members on GM's refreshed approach to health and care safety. It was further reported that Health and Care safety was a main agenda item on the first ever GM Clinical Leaders' Summit which took place on 2 November 2018.

The Quality Improvement Framework focuses on the key components of Health and Care quality improvement that should be reflected at the whole system level across all Health and Care.

It was reported that the Clinical Leads Summit was a successful event with 150 Clinical Leads in attendance. The event was focused on how to improve care for service users with a key focus on safety.

The Board acknowledged that there is a need to develop a safety matrix that measures improvement and to integrate health and social care into non-hospital settings. Therefore, it is crucial to work together as a whole system to provide the necessary safety and care to all patients. In considering Care Homes CQC ratings, the Chief Officer commented that it was crucial to the Partnership that all Care Homes meet the safety requirements.

Members were advised that a summary on the Clinical Leads Summit will be considered at the Partnership Executive Board and will be brought to the GM Health and Care Board in due course.

#### **RESOLVED/-**

- ) That the Board supports the established health and care safety model
- ) That the Board supports the development of the model by the Quality Board in consultation with localities, Primary Care Advisory Group, Provider Federation Board, Joint Commissioning Board, and other stakeholders groups
- ) That a report on the Clinical Leads Summit be considered by the Partnership Executive Board and the GM Health & Care Board.

**HCB 47/18**

#### **MENTAL AND EMOTIONAL WELLBEING IN EDUCATION SETTINGS PROGRAMME**

Warren Heppolette, Executive Lead Strategy and System Development, Greater Manchester Health and Social Care Partnership, provided an update on the progress of the GM Mental and Emotional Wellbeing in Education Settings Programme, including achievements to date, ambitions and ongoing priorities.

The report was supplemented by a presentation by Sandeep Ranote (Medical Director of NW Boroughs FT and co-chair of GM CYP MH Board), Lisa Fathers (Director of Teaching School & Partnerships), Mia Bjedov, Sam Bamidele (Students from Cedar Mount Academy) and Polly Smith (Head of Student Support for Salford University). The presentation provided an overview of the work being undertaken by the pilot in education settings across GM.

In discussing the challenges faced by young people, it was recognised that building resilience at a very young age was key in order to deal with future challenges. The Board also recognised the importance of bringing back creative arts to secondary schools as a resilience building exercise.

In discussing the work of the programme, the Board recognised the need for the programme to link with existing services and resources to provide the required support to young children across GM. The Board also acknowledged the need to establish a one stop shop and a whole system approach to ensure the right support is provided to young people.

The Mayor commented on the importance of physical activity for younger children and suggested that all schools should consider linking with the daily mile challenge. He also reported that he has been working with the Youth Combined Authority to introduce the Curriculum for Life programme to secondary schools and that he recognised the need to link mental health and wellbeing with this programme in order to fully equip young people for life after school and college. In conclusion, he added

that it is vital that the programme does not work in isolation and that schools feedback on how the national curriculum is affecting the mental health and wellbeing of younger people.

The Board were thanked for their input and were reassured that the programme aims to work with different cohorts of young people to ensure that the right support is in place.

#### **RESOLVED/-**

- ) That the update on the progress be noted.
- ) That the approach outlined on the Mental and Emotional Wellbeing in Education Settings Programme be endorsed.

#### **HCB 48/18**

#### **UPDATE ON LOCAL PROFESSIONAL NETWORKS**

Dharmesh Patel, Primary Care Advisory Group (Optometry), updated the Health and Care Board on the progress of the Local Professional Network (LPN) plans to date and the ambition for the future. The Greater Manchester LPNs continue to implement the plans, working with local clinicians, system leaders, patients and carers and commissioners to deliver the 'fastest and greatest improvement in the health and wellbeing of the 2.8million population of Greater Manchester, creating a strong, safe sustainable health and care system for the future'.

It was reported that over the past year there have been substantial steps forward achieved by the LPNs to improve patient care and experience, whilst developing proposals to develop a sustainable and supportive system, both for providers and commissioners to ensure delivery of services within a culture of patient safety.

Members welcomed the report and noted the progress made by GM's Local Professional Networks. It was further noted that the collaborative approach has supported general health improvement and has enabled transformation of care across GM.

The Mayor thanked the Partnership for delivering a specialist service in providing dental care to homeless people in GM which has received national recognition. Care is provided through a 'pop-up' service delivered in a mobile unit which travels to many different centres run by community groups and charities. This is in addition to a weekly drop in service which is delivered alongside the GM Homeless Medical Service.

It was further reported that the Local Eye Health Network (LEHN) is supporting the Greater Manchester Homelessness and Health Plan with a proposal to significantly expand and support access to NHS sight tests for homeless people and this proposal will be implemented over the next twelve months.

Members acknowledged that there was a need to provide cross professional support to individuals from deprived communities in order to improve their quality of life and

potential for employment. It was further reported that the Partnership has been working with different communities including those who are homeless, with learning disabilities, dementia and their carers to develop a tailored plans for patients.

**RESOLVED/-**

- ) That the Health and Care Board continue to support the Local Professional Networks programmes of transformation;
- ) That the ongoing work of the LPNs embed initiatives locally into the emerging models of care to the benefit of patients.

**HCB 49/18                      URGENT AND EMERGENCY CARE (UEC): WINTER PREPAREDNESS**

Anthony Hassall, Salford CCG, provided the Board with an overview of the UEC plan, the planned implementation process and associated programme governance along with additional detail on the planned improvement and transformation activities within the implementation plan.

It was reported that the focus of the programme was to improve access to Primary Care appointments, developing urgent care services as an alternative to emergency departments and to use a GM single escalation tool to cope with increase in services during peak periods.

Members acknowledged that it was crucial to triage and stream patients away from Emergency Departments and non-admitted pathways to reduce hospital attendances and to connect patients with local services much earlier in the UEC pathway. More importantly this will increase capacity to deal with the higher acuity 999 calls.

The Mayor thanked Anthony Hassall and all colleagues that were involved in this programme. He reported to the Board that discussions were being held with GM's Night Time Tsar, Sasha Lord, around the safety of city town centres over the festive period and proposed that the Partnership consider a using a 'safe haven' approach to create simple provisions to relieve pressure on A&E's.

Members supported the idea and shared initiatives that have begun in their districts.

Members noted the need to ensure urgent care services are configured in the right way to ensure patients are directed to primary care services within their communities and to their GP's rather than to A&E's.

**RESOLVED/-**

- ) That the contents of the report be noted;
- ) That the Greater Manchester Health & Care Board support the winter planning approach outlined in the paper.

**HCB 50/18****UPDATE ON HEALTHIER TOGETHER PROGRAMME**

Su Long, HT Programme SRO and Chief Officer Bolton CCG, introduced a report that provided an update on the implementation of the Healthier Together programme which covers three frontline hospital services-General Surgery, Acute Medicine and Accident and Emergency services across Greater Manchester (GM).

It was reported that the programme was aimed at improving Greater Manchester patient outcomes in three frontline hospital services – accident and emergency, acute medicine and general surgery and bringing services in line with the best performing hospitals in England.

Dr Jane Eddleston, consultant in Intensive Care Medicine and Anaesthesia, acknowledged that the implementation of Healthier Together forms an integral part of the five-year vision for GM, as articulated in 'Taking Charge Together'. She further reported that since the beginning of the programme there has been considerable progress in acute services across GM along with standardised pathways for ambulatory and emergency general surgery patients. She further advised that there was a need to develop innovation that would support early detection and help hospitals deliver the final phase i.e. surgery.

Members acknowledged that it was absolutely crucial for services to work together to overcome challenges outlined in the report.

**RESOLVED/-**

- ) That the contents of the report be noted
- ) That the achievements of the Healthier Together Programme and the impact of the Business case process for the population of Greater Manchester be noted.

**HCB 51/18****WORKFORCE RACE EQUALITY**

Terry Manyeh, Chair of the Workforce Race Equality Steering Group, Reclaim and John Herring, Strategic Lead for Organisational Development, Greater Manchester Health and Social Care Partnership, provided the Board with an overview of the work in relation to workforce race equality, why it is critical to our public services across Greater Manchester, how we aim to tackle the critical issues and what the focus of the work will deliver.

It was reported that a number of partners have signed up to this programme with a steering group overseeing the work and that the Board was in the process of securing a lead provider to work with all organisations across GM.

Members noted the need of working with under-represented communities by providing training and apprenticeship opportunities.



The Mayor highlighted that it was essential that GM represents all communities in the decision making process in order to fill gaps in services and provide services to all communities impartially. He further reported that a Caribbean African Health Network had been set up in order to convey where gaps are and better align services to the need of the community.

Members acknowledged that it is important that GM's workforce is a true reflection of GM communities. Therefore, it imperative to uphold ethos of equality and fairness by providing opportunities to all members of the community irrespective of their ethnicity.

**RESOLVED/-**

- ) That the contents of the report be noted;
- ) That the Health and Care Board support and champion the work taking place on workforce race equality, by talking openly about the issues and creating a positive narrative about workforce race equality;
- ) That the Health and Care Board hold to account the public sector organisations across Greater Manchester who need to deliver to this agenda.

**HCB 52/18                      STARTING WELL IN SALFORD – OUR APPROACH 0-25**

Anthony Hassall and Charlotte Ramsden, Salford CCG introduced a presentation that outlined the work delivered in Salford along with other partners to support young children and their families. The approach was based on people, place and joint commissioning programmes with a focus to improve performance and delivery across all areas. The presentation also highlighted the work done under the early intervention model which has empowered women to have proper choices on maternity care.

Members acknowledged the need to take into account local circumstances and work together with partners to deliver a place based strategy.

**RESOLVED/-**

That the presentation be noted.

**HCB 53/18                      DATES OF FUTURE MEETINGS – TBC**